

WHAT IS CLAIMED IS:

1 1. A method for using a voice-messaging system to place local and long-
2 distance telephone calls, comprising
3 a voice-messaging system receiving a call placed by a user;
4 verifying that the user is a valid user of the voice-messaging system;
5 receiving from the user a request to place a telephone call;
6 receiving from the user a telephone number of a third-party telephone line to
7 be called; and
8 placing a telephone call to the third-party telephone line associated with the
9 third-party telephone number entered by the user.

1 2. The method as recited in claim 1, further comprising the step of
2 connecting the telephone call to the third-party telephone line if the third-party telephone line
3 is available.

1 3. The method as recited in claim 1, wherein the step of receiving a call
2 placed by a user comprises receiving a toll-free call from the user.

1 4. The method as recited in claim 1, wherein the step of verifying that the
2 user is a valid user comprises receiving and verifying a user-identification code and a
3 password code.

1 5. The method as recited in claim 4, wherein the step of receiving a
2 telephone number comprises receiving a long-distance telephone number to be called.

1 6. The method as recited in claim 5, wherein the user-identification code
2 is associated with a billing account, and wherein the charges for the long-distance call are
3 charged to the billing account.

1 7. The method as recited in claim 1, wherein the voice-messaging system
2 allows the user to choose between accessing voice messages or placing a telephone call.

1 8. The method as recited in claim 1, wherein the voice-messaging system
2 directs the user back to a voice-messaging-system menu if a third-party-call connection is not
3 established.

1 9. The method as recited in claim 1, wherein the voice-messaging system
2 directs the user back to a voice-messaging-system menu when the user enters a pre-defined
3 signal at any step during the process of placing a call to a third party.

1 10. The method as recited in claim 2, wherein the step of connecting the
2 telephone call to the third-party number comprises establishing a 3-way call between the user,
3 the voice-messaging system and the third-party telephone line.

1 11. The method as recited in claim 2, wherein the step of connecting the
2 telephone call to the third-party number comprises:
3 establishing a direct connection between the user and the third-party telephone
4 line; and
5 disconnecting the voice-messaging system from the call.

1 12. The method as recited in claim 10, further comprising:
2 during or after the call between the user and the third party, receiving a pre-
3 defined signal from the user; and
4 transferring the user back to a voice-messaging-system menu.

1 13. An article of manufacture, comprising:
2 a computer-usable medium having a computer-readable program-code means
3 embodied therein for causing a voice-messaging system to place local and long-distance
4 telephone calls, the computer-readable program-code means in said article of manufacture
5 comprising;

6 computer-readable program means for causing a computer to receive a
7 call placed by a user;

8 computer-readable program means for causing a computer to verify
9 that the user is a valid user of the voice-messaging system;

10 computer-readable program means for causing a computer to receive
11 from the user a request to place a telephone call;

12 computer-readable program means for causing a computer to receive
13 from the user a telephone number of a third-party telephone line to be called; and

14 computer-readable program means for causing a computer to place a
15 telephone call to the third-party telephone line associated with the third-party
16 telephone number entered by the user.

1 14. The article of manufacture as recited in claim 13, further comprising
2 computer-readable program means for causing a computer to be connected to the third-party
3 telephone line via the telephone call if the third-party telephone line is available.

1 15. The article of manufacture as recited in claim 13, wherein the
2 computer-readable program means for causing a computer to verify that the user is a valid
3 user comprises computer-readable program means for causing a computer to receive and
4 verify a user-identification code and a password code.

1 16. The article of manufacture as recited in claim 15, wherein the
2 computer-readable program means for causing a computer to receive a telephone number
3 comprises computer-readable program means for causing a computer to receive a long-
4 distance telephone number to be called.

1 17. The article of manufacture as recited in claim 16, wherein the user-
2 identification code is associated with a billing account, and wherein charges for the long-
3 distance call are charged to the billing account.

1 18. The article of manufacture as recited in claim 13, further comprising
2 computer-readable program means for causing a computer to provide the user a choice
3 between accessing voice messages or placing a telephone call.

1 19. The article of manufacture as recited in claim 13, further comprising
2 computer-readable program means for causing a computer to direct the user back to a voice-
3 messaging-system menu if a third-party call connection is not established.

1 20. The article of manufacture as recited in claim 13, further comprising
2 computer-readable program means for causing a computer to direct the user back to a voice-
3 messaging-system menu when the user enters a pre-defined signal at any step during the
4 process of placing a call to a third party.

1 21. The article of manufacture as recited in claim 14, wherein the
2 computer-readable program means for causing a computer to be connected to the third-party
3 telephone line via the telephone call comprises computer-readable program means for
4 causing a computer to establish a three-way call between the user, the voice-messaging
5 system and the third-party telephone line.

1 22. The article of manufacture of claim 14, wherein the computer-readable
2 program means for causing a computer to be connected to the third-party telephone line via
3 the telephone line comprises computer-readable program means for causing a computer to
4 establish a direct connection between the user and the third-party telephone line; and
5 computer-readable program means for causing a computer to disconnect the
6 voice messaging system from the call.

1 23. The article of manufacture as recited in claim 21, further comprising
2 computer-readable program means for causing a computer to receive a pre-defined signal
3 from the user during or after the call between the user and the third party; and
4 computer-readable program means for causing a computer to transfer the user
5 back to a voice-messaging-system menu.